

Tui Tuia

Newsletter of Literacy Aotearoa

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Issue No 9 – Whiringa ā nuku (October) 2015

Ngā mihi mahana kia koutou katoa, Greetings to you all...

Tūturu - Keeping it Real is the theme for Literacy Aotearoa for 2015. This means reaching out to people in our communities in order to carry out our mission...

'to develop, promote and deliver accessible, quality literacy services designed to ensure the peoples of Aotearoa are critically literate and able to realise their full social, cultural and economic potential'.

Travelling Books are making their way around the country to many happy recipients. The release of the books featured in many newspaper articles (See our website in the ['What we do'](#) section). Many people can't believe that the brand new books are free and are excited by opportunity to read their book and then pass it on.



Literacy Waikato



Adult Literacy Franklin



Taranaki Adult Literacy Services



Buller /West Coast Adult Learning



Literacy Taurangi



Literacy North Otago

Collaboration with community organisations, other education providers and business is vital to achieve the mission. Such collaborations have led to acknowledgement of student and programme success recently ...

Literacy Aotearoa Wellington continues to expand their learning services to better meet the needs of the community. Their efforts have been recognised at the Wellington Airport Regional Community Awards.

Te Wānanga o Aotearoa (TWOA) 'Home Based Learning programmes' has rewarded Ngā Poupou for their efforts and the **Skills Highway 'Success Stories'** webpages include literacy and numeracy workplace programmes delivered by Literacy Aotearoa providers at the New Zealand Post International Mail Centre and ETEL. A student from **Literacy Wairarapa** is enrolled in **Pathways Awarua** and has completed 32 modules. He talks about his learning and is the lucky winner of an iPad.



Literacy Aotearoa Wellington - Award



Literacy Aotearoa Wellington (LAW) have made some changes to how they engage with their community under the guidance of manager Bridget Murphy. LAW personnel are raising their profile by participating in a range of community events such as Neighbours' Day celebrations.

Their efforts are reflected in the increased diversity of learning programmes delivered throughout the community, with 20 different learning programmes in eight locations. In previous years all learning services were delivered on site at Te Poupou and referrals came mainly from Work and Income.

This year most referrals came from community agencies leading to some changes in clientele with slightly more vulnerable people than in the past.

LAW has entered into a partnership with DCM (Downtown Community Ministries), an organisation that has a focus on addressing homelessness. Te Poupou offered a learning programme out of the DCM premises. Another new programme is with Workwise, a mental health employment service that supports adults to return to work. These new opportunities have required additional steps in staff preparation for working in places that best serve both learners and tutors.

"The change of model has made LAW more community responsive and community integrated. We plan to continue in this way," says Bridget.

LAW has been recognised and acknowledged for their work in the community as the winner in the Wellington Airport Regional Community Awards – Education and Child/Youth Development for Wellington. To read more:

<https://www.wellingtonairport.co.nz/news/wellington-airport-regional-community-awards-wellington-city-winners-announced/>

Te Wānanga o Aotearoa (TWOA) recognises Ngā Poupou efforts

Since Here turi kōkā (August) 2013, Literacy Aotearoa has had an agreement with Te Wānanga o Aotearoa (TWOA) to provide a service to recruit, enrol and support tauira (students) to complete the following TWOA Level One programmes:

- Papa Ako: Learning to Learn
- Papa Whairawa: Financial literacy
- Mahi Toa: National Certificate of Employment Skills (a brand new programme targeted at men)

The majority of Literacy Aotearoa Poupou provide this service to their local community.

TWOA Home Based Learning has rewarded a number of Poupou for their enrolment efforts in August and September. The Poupou with the highest number of enrolments received a \$250 Warehouse Voucher. In addition to this a lucky draw was held for any Poupou that had enrolments during those months.

After all the counts were made, three Poupou tied for the highest number of enrolments in August: Literacy Aotearoa Wellington, Adult Literacy Tāmaki (Auckland) and Literacy Wairarapa. Each Poupou received a \$250 voucher - thanks to the generosity of Te Wānanga o Aotearoa who supplied the extra vouchers. In September, Literacy Wairarapa was rewarded again.

A Lucky Draw winner of a \$150 Warehouse voucher, was drawn from the names of those Poupou who had enrolments in August: Literacy South Canterbury; and September: Literacy North Otago.



For more information about Te Wānanga o Aotearoa programmes go to <http://www.openwananga.ac.nz/>

Skills Highway Success Stories:



Workplace Learning Programmes

The Skills Highway website showcases workplace learning programmes that benefit businesses and their employees by improving staff communication, engagement and literacy and numeracy skills. Currently there are two success stories that feature collaborations with Literacy Aotearoa.

New Zealand Post

"NZ Post worked with Literacy Aotearoa to introduce a pilot programme to the International Mail Centre, called Take Off.

Employees were given 24 hours of individual or small group learning, structured around workplace and personal goals.

"It is impressive how much we achieved even with a short programme such as this," says Caroline Spencer, Learning and Development Manager."

This programme was part of an initiative generously funded through a donation agreement Literacy Aotearoa has with the Tindall Foundation.

<http://literacy.org.nz/skills-highway-nz-post-success-story>

ETEL

Karen Massey, Quality Assurance Manager, ETEL speaks of the learning programmes that have been developed over the past three years with Literacy Waitakere and the positive impact for the business, for staff engagement and for the employees' lives outside of work.

<http://www.skillshighway.govt.nz/success-stories>

A Health Literacy Resource for learners and tutors (NALA- Ireland)



From 'Literacy Matters', Summer 2015

This quarterly publication is filled with articles that are applicable to the work we do here in Aotearoa.

One article looks at how to assist adults in understanding the language used in their medical consultations and what they can do to better understand the information they receive.

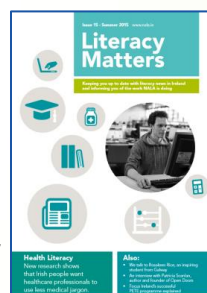
'Ask Me 3' is a simple set of questions you should ask your doctor, nurse or pharmacist during every visit. These questions are:

1. *What is my main problem?*
2. *What do I need to do?*
3. *Why is it important for me to do this?*

Be prepared and ask questions.

Sometimes it's difficult to remember everything you wanted to know or to ask your doctor or health care worker.

One way to avoid unsatisfactory health consultations is to be prepared. Write a note of any questions or concerns you have before your appointment so that you don't forget anything important.



See page 18, Literacy Matters, summer 2015 by going to: <https://www.nala.ie/resources/> or

https://www.nala.ie/sites/default/files/publications/literacy_matters_issue_15_summer_2015_0.pdf

The NALA website has many resources that are free to download including:

- Workbooks and teaching resources
- Literacy research, policy papers and reports
- Resources for Organisations

Pathways Awarua – iPad Prize Draw

Some stats from Chris McNulty, Site Manager Pathways Awarua from September 2015:

91 learners were eligible for the iPad draw, representing **225,488pts** and over **3000 completed modules**.

There have been **557 active Literacy Aotearoa learners** this year.

A couple of learners were over 10,000pts! There were 28 classes of the 100+ tutors set up on Pathways Awarua that had a student in the draw.

The winner is... Joel from Literacy Wairarapa

(from Rachael Mackenzie's group).

Joel had completed 1,573pts (32 modules)... Congratulations Joel!

Rachael presented Joel with his iPad and asked him a few questions...

Hey Joel, are you excited about winning an iPad? *"YES....!"*



Would you have bought an iPad if you hadn't won it?

"Are you nuts? No I couldn't!"

"Learning new stuff is hard for me. It's annoying, bad and it takes so much time. At school learning was hard. A teacher told me I couldn't do something instead of teaching me to do it. I felt pathetic and bad at learning."

Learning at Literacy Wairarapa is different because you guys are more helpful, we get treated like adults. We are valued. Now I have started helping others in class too.



What do you like about learning on Pathways Awarua?

"What is there not to like.....You can get stuff wrong and go back and learn it and make it right."

It's not like taking a test where you get stuff wrong and you are wrong! It makes it easier to try and to learn.

"I have used it the most for Road Code. It means I have been able to study for my Licence. I couldn't have done it from a book. I'm excited, I have an appointment to get my Licence and I'm feeling confident about it!"



Literacy Aotearoa
Choice Change Freedom

Literacy Aotearoa Incorporated

Delivering Quality Literacy for Over 30 Years

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